

**CONTACT INFORMATION**

16, Frere Felix de Valois Street,
Champ de Mars,
Port Louis, Mauritius
Tel: (+230) 650 4321
Fax: (+230) 650 4320
E-mail: info@gfainsurance.mu
Websites:
www.gfainsurance.mu
www.facebook.com/gfainsurance
www.youtube.com/gfainsurance



Me Rashad Daureeawo, SC
Chairman and Independent Director



Abdel Ruhomutally, FMIoD (BA Hons)
Managing Director



Mohammad Alaoud Ruhomutally
Director

Aadil Ruhomutally
Deputy Managing Director

Ms Najah Ruhomutally
Executive Director

Non-Executive Directors
Birendranath Sowambur
Shafa-at-Rally Oozeer

Independent Director
Me Raj Ramsaha

GFA Insurance Ltd

GFA Insurance Ltd is a fully Mauritian-owned Insurance Company which started its operations in 1997.

Since then GFA became one of the fastest growing insurance companies in Mauritius. After 21 years of dedicated service to the Mauritian nation, GFA has grown into a major insurance company with a turnover of Rs.189 million in 2018 and assets worth more than Rs.703m.

GFA has developed a strong reputation as a proactive, responsive and an innovative company, which focuses on delivering outstanding service to its clients.

The Company continued its growth strategy with consolidation of its structure in different locations through representation by its insurance agents and also by the setting up of new branch offices throughout the island. Currently the company has 12 sub-offices and 11 agents covering the whole island in line with its philosophy of keeping proximity with its clients.

The company is continuously striving to improve its operating efficiency through business process re-engineering, adaptive business models, investment in new technology and regular training.

GFA is also very active in the promotion of road safety. In 2014, we launched a National Road Safety Campaign to sensitize motorists to drive safely and behave respectfully to maintain a safe environment for all road users. A handbook called "Guidoto" which is the main component of our campaign was launched on 9 September 2016, by the Acting President of the Republic of Mauritius, Mr Barlen Paramasiven Vyapoory. The handbook contains all information on defensive driving and most useful traffic rules. Free copies of the booklet were distributed to school staff, pupils, school bus drivers and the general motorists.

We also produced two video clips, namely "Guidoto" and "Ey mam, Vey ou Fami" which are available on the YouTube Channel and the Facebook page of GFA Insurance.

We are conscious of the importance of improving the well-being of the local community to ensure sustainable development. Since the coming into force of the CSR, the Company has allocated more

than Rs 5million worth of funds to various social projects. Some of them are:

- Construction of a house for a poor family along Military road, Port Louis.
- Sponsor of a french national (Mr Lilian Eymeric) who did the trip Mauritius-Reunion swim to raise funds for small diabetic children.
- Financial support to an athlete to participate in the JU-JITSU World Competition 2018 which was held in Germany.

Training activities are regularly organised in areas such as: Promoting Employee Involvement; Developing Sales Approach; Corporate Governance; Leading your Workforce; Managing Customer Complaints, Team Building; Quality Circles and Marketing; Customer Service; Leadership; Ethics; and Directors Continuous Professional Development Programmes.

By training and empowering its human capital, the Company has positioned itself as a Learning Organisation that encourages continuous professional and personal development among its people.

GFA has continued to maintain its position as market leader for Professional Indemnity Insurance with the support of a high number of professionals like Doctors, Architects, Legal Advisers, Accountants and Quantity Surveyors.

In its quest towards innovation and excellence, GFA has won the following four awards:-

- MIM/MEF/AHRP.Training Commitment Award 2004
- Mauritius Business Excellence Award in Leadership in 2010
- HRDC Commitment to HR Award 2011
- Mauritius Business Excellence Award in Sales and Marketing in 2011

It is worthwhile to point out that GFA became the first insurance company to offer on-line credit card payment facilities called iPAY in 2009. In 2014 it revamped its Platinum Motor Policy, into Platinum 2.0. In 2015, we launched the 'Titanium Recond' because we believe at GFA Insurance Ltd, every one has the right for a good insurance. The policy offers peace of mind to owners of 'Reconditioned' vehicles as they benefit from same conditions as new vehicles.

GFA INSURANCE LTD			
Financial Highlights - Year ended Dec 31			
	2018 Rs.M	2017 Rs.M	2016 Rs.M
Issued Capital	25.00	25.00	25.00
Turnover	188.66	193.00	184.00
Operating Profit	92.75	74.07	79.38
Retained Reserves	282.92	255.48	226.94
Total Assets (Group)	702.97	674.87	600.98